



INNOVATION THAT WORKS.

AAI-UTC Service and Parts Request Form

Step One

For faster service and support, please gather the following equipment information before proceeding with this request:

- Manufacturer/Equipment Name/Nomenclature
- Part Number
- Model Number (if applicable)
- Serial Number

All of this information can be obtained from the Equipment Data Plate located directly on the equipment. A sample Equipment Data Plate is shown below.

BE SURE TO HAVE THIS INFORMATION WHEN CONTACTING AAI CORPORATION FOR PARTS AND SERVICE.

Note: the Model No. is not applicable to all equipment.

Step Two:

Now that you have your equipment data in hand, please enter it in the boxes below. Required fields are marked with an *. Again, all of this information can be found on the Equipment Data Plate mounted directly on the equipment.

EQUIPMENT INFORMATION:

Manufacturer: _____ Equipment Name: _____

Part No.* _____ Model No: _____ Serial No.* _____

* Note: The Model No. is not applicable to all equipment.

Step Three (If you do not need parts at this time, please skip to Step Four)

To order parts or request parts information, please fill in the spaces below. All of this information can be found in the Parts List (Bill of Material- BOM) provided with your equipment.

PARTS INFORMATION:

BOM Catalog No: _____ BOM Rev Level: _____

Quantity: _____ Description _____

Item No: _____ Cat. No: _____

Item No: _____ Cat. No: _____

Additional Comments: _____

Step Four

What type of support do you need ? (Check all that apply)

For **Field Service Rates**, check out the Field Service Rate Sheet on our Web-site on the Support/Service page.

- Aircraft-on-Ground (AOG) -EMERGENCY-Please contact me immediately!
- Reactive Maintenance - I would like on-site service information and the associated costs to service the equipment identified.
- Planned Preventive Maintenance Information
- Calibration Service or Information
- Spares - I would like pricing and availability information for the parts indicated.
- I may want to upgrade my test stand. Please call.
- I would like asset management information.
- Tell me about your training programs.

Company/Organization: _____

Name: Title: _____

Address 1: _____

Address 2: _____

City: _____ State/Province: _____ Country: Zip: _____

Phone: _____ Ext: _____ Fax: _____

E-mail: _____

Step Five

Fax or e-mail: 801-622-7351 or walter@aai.textron.com